

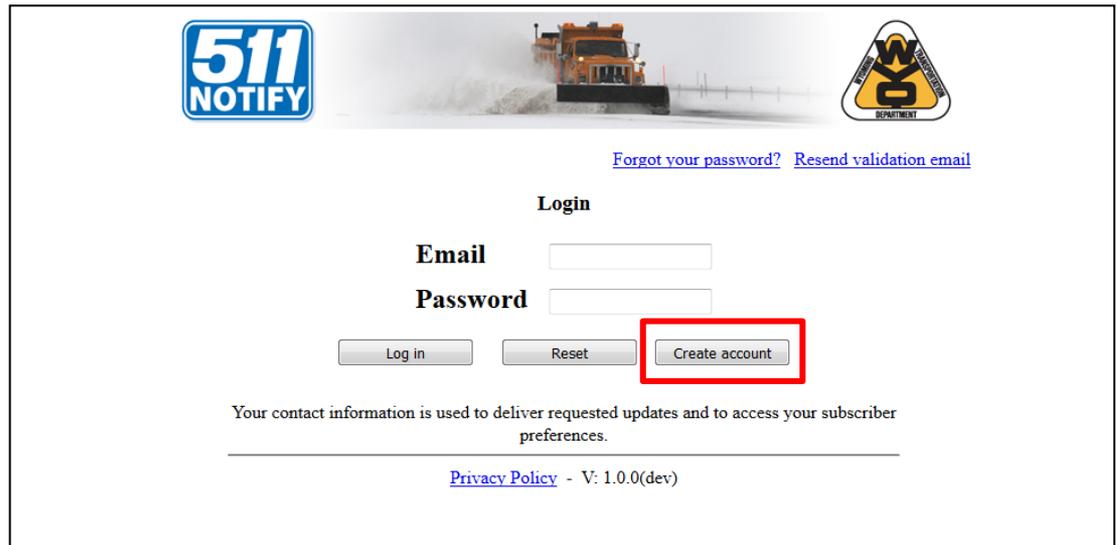
Wyoming 511 Notify Help



1. [CREATE AN ACCOUNT](#)
2. [LOG IN TO EXISTING ACCOUNT](#)
3. [MANAGE SUBSCRIPTION TOPICS](#)
4. [MANAGE ACCOUNT](#)
5. [DELETE ACCOUNT](#)
6. [REQUEST AN INCREASE IN TEXT SUBSCRIPTIONS](#)

Create account

1. Go to <https://511notify.wyoro.ad.info/511Notify/login> and click the “Create Account” button



511 NOTIFY



WYOMING DEPARTMENT OF TRANSPORTATION

[Forgot your password?](#) [Resend validation email](#)

Login

Email

Password

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) - V: 1.0.0(dev)

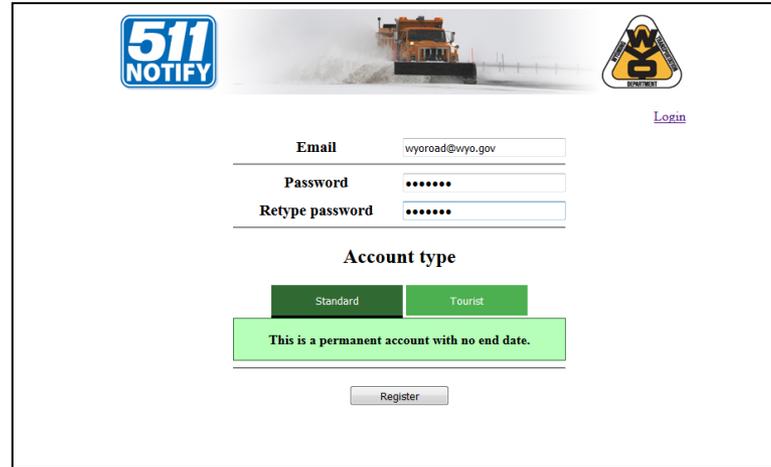
Create account

2. Type in your email address and create a password. An email address is required even if you only want to receive text message alerts.

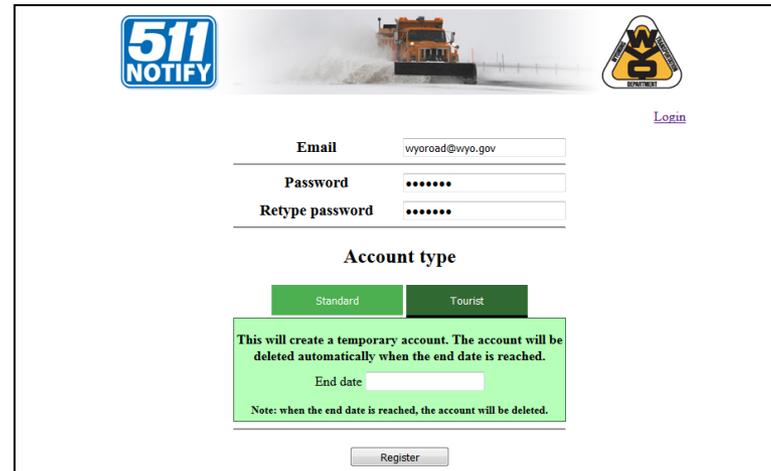
3. Select an account type and click “Register.”

- A **Standard** account will enroll travelers in the 511 Notify system without a predefined end date. The account can be cancelled or suspended at any time.

- A **Tourist** account allows travelers who will only be in Wyoming for a short time to decide when to stop receiving alerts. If you choose a tourist account, select the date you want to stop receiving alerts.



The screenshot shows the registration page for the 511 Notify system. At the top left is the "511 NOTIFY" logo. To the right is a banner image of a snowplow and the Wyoming Department of Transportation logo. Below the banner are three input fields: "Email" with the value "wyoroad@wyo.gov", "Password" with six dots, and "Retype password" with six dots. A "Login" link is visible in the top right. Under the "Account type" heading, there are two buttons: "Standard" (selected) and "Tourist". A green box contains the text: "This is a permanent account with no end date." At the bottom is a "Register" button.

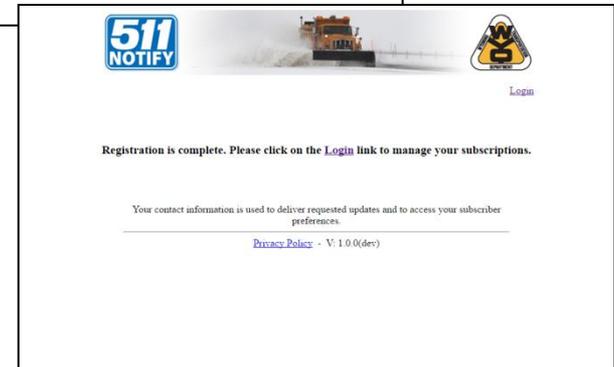
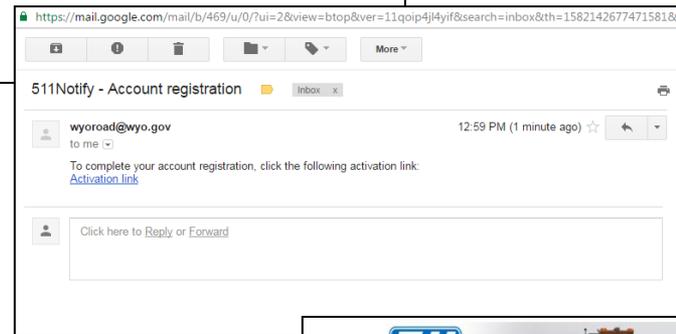
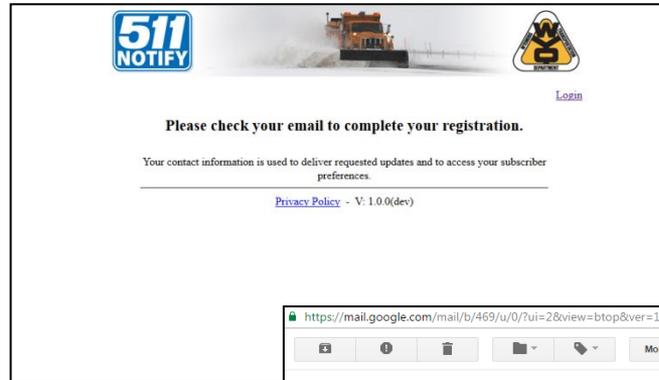


The screenshot shows the registration page for the 511 Notify system, identical to the one above but with the "Tourist" button selected. A green box contains the text: "This will create a temporary account. The account will be deleted automatically when the end date is reached." Below this text is an "End date" input field. A note below the input field states: "Note: when the end date is reached, the account will be deleted." At the bottom is a "Register" button.

Create account

4. An email will be sent to verify the address. Click the Activation Link in your email to finish registering your account.

5. Click the link to log in to your account.



Log in to an existing account for the first time

1. Go to <https://511notify.wyoroa.d.info/511Notify/login>

2. Subscribers who only receive text messages should follow the steps for creating a new account, then follow the steps in Account Management for adding a text .

Email subscribers should type in the email address and password for your current account.

511 NOTIFY

[Forgot your password?](#) [Resend validation email](#)

Login

Email

Password

It looks like you already receive notifications from WYDOT. Click 'Create account' to access your account here. This will not affect your existing account settings.

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) - V: 1.0.0(dev)

Log in with an account for the first time

3. Click “Create account.”

4. Confirm your email address and password. An email address is required even if you only want to receive text message alerts.

5. Select an account type and click “Register.”

a. A **Standard** account will enroll travelers in the 511 Notify system without a predefined end date. The account can be cancelled or suspended at any time.

b. A **Tourist** account allows travelers who will only be in Wyoming for a short time to decide when to stop receive alerts. If you choose a tourist account, select the date you want to stop receiving alerts.

511 NOTIFY

WYDOT DEPARTMENT OF TRANSPORTATION

[Forgot your password?](#) [Resend validation email](#)

Login

Email

Password

It looks like you already receive notifications from WYDOT. Click 'Create account' to access your account here. This will not affect your existing account settings.

Your contact information

511 NOTIFY

WYDOT DEPARTMENT OF TRANSPORTATION

[Login](#)

Email

Password

Retype password

Account type

This is a permanent account with no end date.

511 NOTIFY

WYDOT DEPARTMENT OF TRANSPORTATION

[Login](#)

Email

Password

Retype password

Account type

This will create a temporary account. The account will be deleted automatically when the end date is reached.

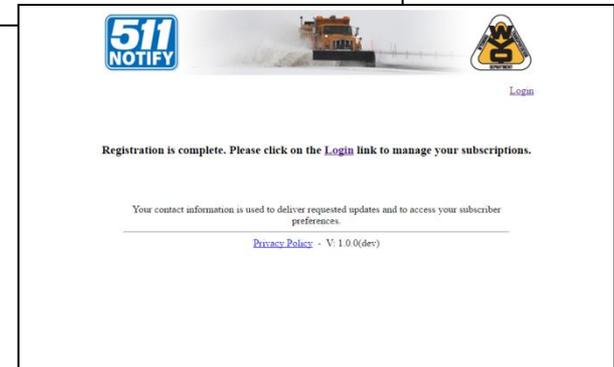
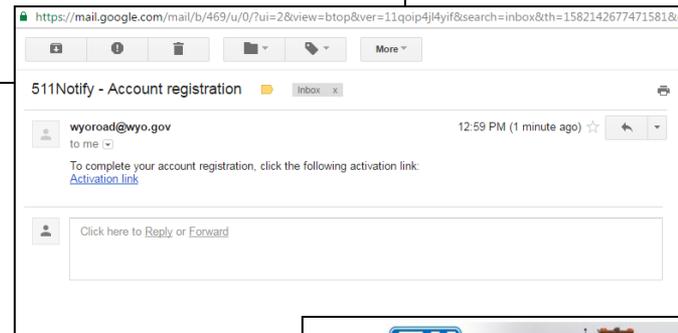
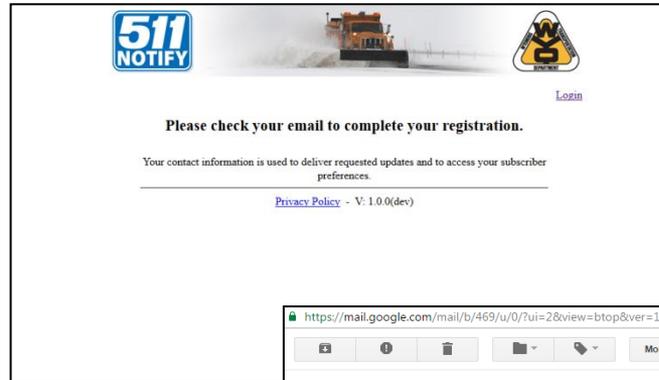
End date

Note: when the end date is reached, the account will be deleted.

Log in with an account for the first time

6. An email will be sent to your account to verify the address. Click the Activation Link to finish registering your account.

7. Click the link to log in to your account.



Manage Subscriptions

The “Subscriptions statistics” box provides a summary of the number of alerts you will receive.

You can sign up for unlimited emails. **There is a limit of 100 text message subscriptions**, though some exceptions will be made upon request. Instructions for requesting a waiver are posted in the Requesting a Waiver section of this help file.

Legend



Welcome wyoroad@wyo.gov [Help](#) [Account](#) [Contact us](#) [Logout](#)

Subscriptions statistics

0 of 100 maximum number of text subscriptions selected. [Unsubscribe from all text subscriptions](#)

0 email subscriptions selected. [Unsubscribe from all email subscriptions](#)

0 total subscriptions selected (text + email). [Unsubscribe from all subscriptions](#)

[Save configuration](#)

[Road Alerts](#) [Local Events](#) [WYDOT Fuel Sites](#) [Detours](#)

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) - V: 1.0.0(dev)

Manage Subscriptions

To Add a Subscription

1. Select the type of alert you would like to receive.

Road Alerts provide updates on current road condition and travel information

Local Events provide updates on travel impacts of local celebrations

Detours provide updates on detours on the three interstates in Wyoming

Legend



Welcome wyoroad@wyo.gov [Help](#) [Account](#) [Contact us](#) [Logout](#)

Subscriptions statistics

0 of 100 maximum number of text subscriptions selected. [Unsubscribe from all text subscriptions](#)

0 email subscriptions selected. [Unsubscribe from all email subscriptions](#)

0 total subscriptions selected (text + email). [Unsubscribe from all subscriptions](#)

[Save configuration](#)

[Road Alerts](#) [Local Events](#) [WYDOT Fuel Sites](#) [Detours](#)

[Interstates \(0\)](#) [U.S. Highways \(0\)](#) [Wyoming Highways \(0\)](#)

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) - V: 1.0.0(dev)

Manage Subscriptions

2. Select the route classification to see a list of roads WYDOT reports on.

Each box has a number in parentheses that tallies the number of subscription topics you have selected.

In this example, "Interstates" is selected.

3. Click a route name to see all the road reporting segments.

In this example "Interstate 25" is selected.

The screenshot shows the WYDOT 511 NOTIFY website interface. At the top, there is a "Legend" button, the "511 NOTIFY" logo, a photo of a snowplow, and the WYDOT logo. Below the header, the user is logged in as "wyoroad@wyo.gov" with links for "Help", "Account", "Contact us", and "Logout".

The main content area is titled "Subscriptions statistics" and displays the following information:

- 0 of 100 maximum number of text subscriptions selected. [Unsubscribe from all text subscriptions]
- 0 email subscriptions selected. [Unsubscribe from all email subscriptions]
- 0 total subscriptions selected (text + email). [Unsubscribe from all subscriptions]

A "Save configuration" button is located below the statistics. Below this, there are navigation tabs for "Road Alerts", "Local Events", "WYDOT Fuel Sites", and "Detours".

Below the tabs, there are three buttons for route classification: "Interstates (0)", "U.S. Highways (0)", and "Wyoming Highways (0)". The "Interstates (0)" button is highlighted with a red box.

Below the classification buttons, a list of route segments is shown. The "Interstate 25" header is highlighted with a red box. The list includes:

- Interstate 25 (expanded):
 - I25 between the Colorado State Line and Cheyenne
 - I25 between Cheyenne and Wheatland
 - I25 between Wheatland and Douglas
 - I25 between Douglas and Casper
 - I25 between Casper and Buffalo
- Interstate 80
- Interstate 90

Manage Subscriptions

4. Click a segment to select the type of alert you would like to receive.

- **Alerts and Open/Closures** will send messages with road conditions and road closures

- **Open/Closures** will only send road closure information

- **Daytime alerts** are sent 6:00 a.m. to 8:00 p.m.

- **Nighttime alerts** are sent 8:00 p.m. to 6:00 a.m.

- **Special Forecast Alerts** are sent when severe weather is expected

The screenshot shows the '511 NOTIFY' web application interface. At the top, there is a 'Legend' button, the '511 NOTIFY' logo, a photo of a snowplow, and the Wyoming Department of Transportation logo. Below the header, the user is logged in as 'wyoroad@wyo.gov' with links for 'Help', 'Account', 'Contact us', and 'Logout'.

The main content area is titled 'Subscriptions statistics' and displays the following information:

- 0 of 100 maximum number of text subscriptions selected. [Unsubscribe from all text subscriptions](#)
- 0 email subscriptions selected. [Unsubscribe from all email subscriptions](#)
- 0 total subscriptions selected (text + email). [Unsubscribe from all subscriptions](#)

A prominent orange button labeled 'Save configuration' is located below the statistics.

Below the save button are several filter buttons: 'Road Alerts', 'Local Events', 'WYDOT Fuel Sites', and 'Detours'. Underneath these are three buttons for highway types: 'Interstates (0)', 'U.S. Highways (0)', and 'Wyoming Highways (0)'.

The 'Interstate 25' section is expanded, showing a list of segments. The segment 'I25 between the Colorado State Line and Cheyenne' is highlighted with a red box. This segment has expandable options for 'Daytime' and 'Nighttime' alerts, each with checkboxes for 'Alerts and Open/Closures' and 'Opens/Closures Only'. There are also checkboxes for 'Special alerts' and 'Special Forecast Alerts'. Below this segment are two more segments: 'I25 between Cheyenne and Wheatland' and 'I25 between Wheatland and Douglas', each with expandable options and mobile notification icons.

Manage Subscriptions

5. When you select the type of alert you would like to receive, the default setting will sign you up for an email alert.

Confirm this by ensuring the envelope icon is yellow.

If you do not want to receive an email alert, click the icon to deselect.

To sign up for a text alert, click the cell phone icon. If you do not see a cell phone icon, follow the steps in the “Add a phone number to an account” guide.

The screenshot displays the 511 NOTIFY website interface. At the top, there is a "Legend" section with the "511 NOTIFY" logo and a "WY" logo for the Wyoming Department of Transportation. A navigation bar includes "Welcome wyoroad@wyo.gov" and links for "Help", "Account", "Contact us", and "Logout".

The main content area is titled "Subscriptions statistics" and shows the following information:

- 0 of 100 maximum number of text subscriptions selected. [Unsubscribe from all text subscriptions]
- 2 email subscriptions selected. [Unsubscribe from all email subscriptions]
- 2 total subscriptions selected (text + email). [Unsubscribe from all subscriptions]

A prominent orange button labeled "Save configuration" is located below the statistics. Below this, there are several category buttons: "Road Alerts", "Local Events", "WYDOT Fuel Sites", "Detours", "Interstates (2)", "U.S. Highways (0)", and "Wyoming Highways (0)".

The "Interstate 25 (2)" section is expanded, showing a list of alert types for the segment "I25 between the Colorado State Line and Cheyenne (2)". The list includes:

- Daytime
 - Alerts and Open/Closures
 - Opens/Closures Only
- Nighttime
 - Alerts and Open/Closures
 - Opens/Closures Only
- Special alerts
 - Special Forecast Alerts

At the top right of the expanded section, there are icons for email (yellow) and cell phone (grey). At the bottom of the list, there are expandable sections for "I25 between Cheyenne and Wheatland" and "I25 between Wheatland and Douglas", each with its own email and cell phone icons.

Manage Subscriptions

6. Save your subscriptions by clicking the “Save configuration” button in the “Subscription statistics” box.

7. Confirm your selection.

The screenshot displays the 511 NOTIFY website interface. At the top, there is a "Legend" logo, the "511 NOTIFY" logo, and the Wyoming Department of Transportation logo. The user is logged in as "wyoroad@wyo.gov". The main content area is titled "Subscriptions statistics" and shows the following information:

- 0 of 100 maximum number of text subscriptions selected. [Unsubscribe from all text subscriptions]
- 2 email subscriptions selected. [Unsubscribe from all email subscriptions]
- 2 total subscriptions selected (text + email). [Unsubscribe from all subscriptions]

A red box highlights the "Save configuration" button. Below this, there are buttons for "Road Alerts", "Local Events", "WYDOT Fuel Sites", and "Detours". At the bottom, there are buttons for "Interstates (2)", "U.S. Highways (0)", and "Wyoming Highways (0)".

The "Interstate 25 (2)" section is expanded, showing the following options:

- Daytime
 - Alerts and Open/Closures
 - Opens/Closures Only
- Nighttime
 - Alerts and Open/Closures
 - Opens/Closures Only
- Special alerts
 - Special Forecast Alerts

An "Alert" dialog box is overlaid on the bottom right, asking "Continue saving configuration?". The "Yes" button is highlighted with a red box.

Manage Accounts: Account Options

Click the “Account” link at the top of the page to access account settings.

From this page, you can:

- Change or remove a phone number for text messaging
- Change your password
- Enable different account modes

Legend **511 NOTIFY** 

Welcome wyoroad@wyo.gov [Help](#) [Account](#) [Contact us](#) [Logout](#)

Subscriptions statistics

0 of 100 maximum number of text subscriptions selected. [Unsubscribe from all text subscriptions](#)

0 email subscriptions selected. [Unsubscribe from all email subscriptions](#)

0 total subscriptions selected (text + email). [Unsubscribe from all subscriptions](#)

[Save configuration](#)

[Road Alerts](#) [Local Events](#) [Winter mode](#)

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) -

511 NOTIFY 

Welcome wyoroad@wyo.gov [Help](#) [Subscriptions](#) [Contact us](#) [Logout](#)

Email and phone

Email

Mobile Phone
[Change](#)

Change password

Old password

New password

Retype password

[Save password](#)

Account options

[Winter mode](#) [Vacation mode](#) [Suspend account](#) [Delete account](#)

[Save account options](#)

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) - V: 1.0.0(dev)

Manage Accounts: Add text notifications

1. Select “Account”
2. Select the “Change” button beneath the Mobile Phone field and type your phone number.
2. Click “Validate.”



The screenshot shows the 511 Notify user interface. At the top left is the '511 NOTIFY' logo. In the center is a banner image of a snowplow. At the top right is the Wyoming Department of Transportation logo. Below the banner, the text 'Welcome wyoroad@wyo.gov' is on the left and navigation links 'Help', 'Subscriptions', 'Contact us', and 'Logout' are on the right. The main heading is 'Email and phone'. Under 'Email', the address 'wyoroad@wyo.gov' is displayed. Under 'Mobile Phone', there is an empty text input field. Below the input field is a 'Change' button, which is highlighted with a red box.



The screenshot shows the 511 Notify user interface after the phone number has been entered. The layout is identical to the previous screenshot, but the 'Mobile Phone' input field now contains the number '307-123-4567'. Below the input field is a 'Validate' button, which is highlighted with a red box.

Manage Accounts: Add text notifications

3. Select whether to receive a validation code via text message or phone call. If you choose text message, you will be prompted to select your carrier.

4. Click “Call now” or “Send text message.”

5. Type in the code and press “Validate.”

Note: If this number is already associated with a 511 Notify account, the existing subscriptions will carry over.

511 NOTIFY

Account

Please select validation method

Voice message Text message

You you will receive a phone call with the confirmation number.

Call me

511 NOTIFY

Account

Please select validation method

Voice message Text message

You you will receive the confirmation number through a text message.

Please select one of the phone operators first.

Union Wireless

Select

AT&T Enterprise Paging

AT&T Mobility

Alo-Wireless

511 NOTIFY

Account

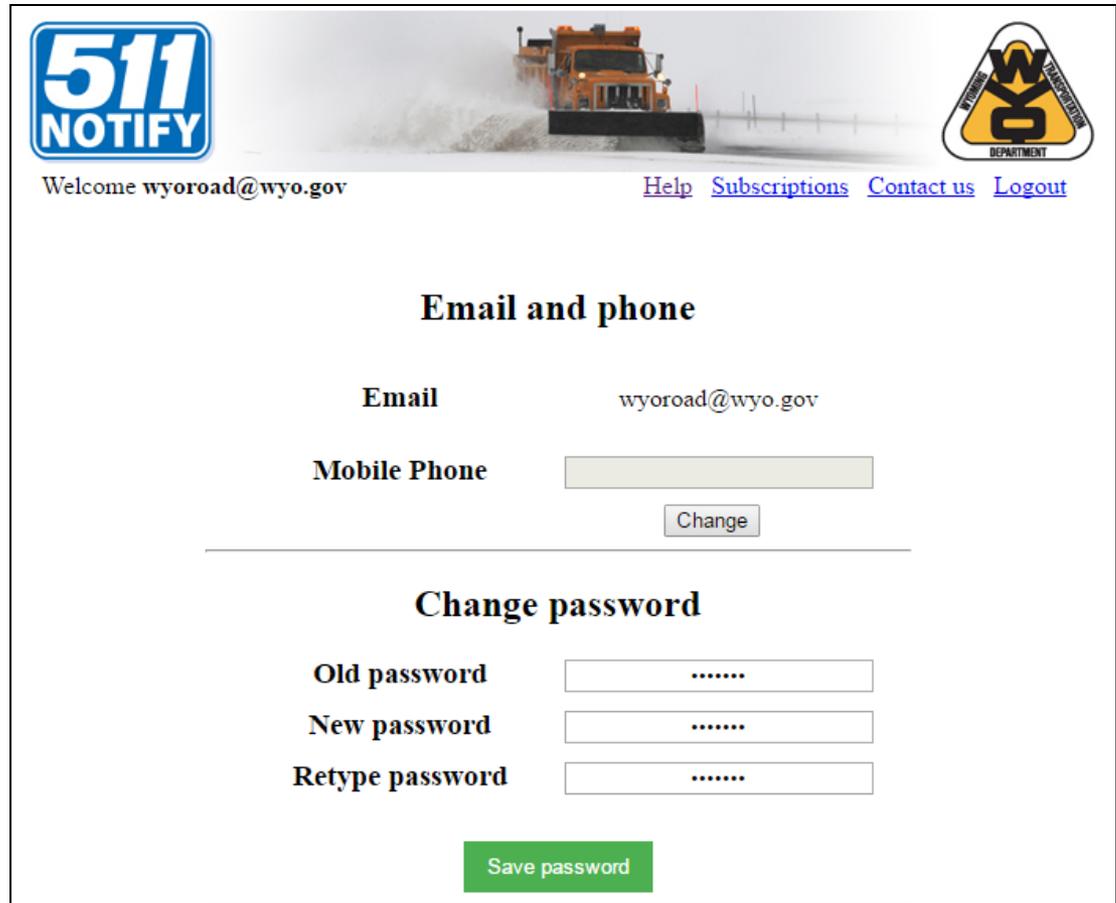
You will receive a text message. Please type in below the confirmation number:

1234

Validate

Manage Accounts: Change password

1. Go to the “Accounts” page.
2. Type in your current password.
3. Type in your new password and retype it to confirm.
4. Click “Save password.”



The screenshot shows the '511 NOTIFY' website interface. At the top left is the '511 NOTIFY' logo. At the top right is the Wyoming Department of Transportation logo. Below the logos is a banner image of a snowplow. The main content area is titled 'Email and phone' and contains the following fields:

- Email:** wyoroad@wyo.gov
- Mobile Phone:** [Empty text input field]
- Change:** [Change button]

The section is titled 'Change password' and contains the following fields:

- Old password:** [Password input field with dots]
- New password:** [Password input field with dots]
- Retype password:** [Password input field with dots]
- Save password:** [Save password button]



Manage Accounts: Account Options

There are several options to help keep messages manageable

- **Winter Mode:**

Messages are only sent Oct. 1. through May 31.

- **Vacation Mode:**

If you will be outside of Wyoming and don't need alerts, select a start and end date for having messages suspended.

- **Suspend Account:**

You will no longer receive messages until you log back in and turn messaging on. All of your subscriptions will be saved.



Welcome wyoroad@wyo.gov

[Help](#) [Subscriptions](#) [Contact us](#) [Logout](#)

Email and phone

Email

wyoroad@wyo.gov

Mobile Phone

Change

Change password

Old password

New password

Retype password

Save password

Account options

Winter mode

Vacation mode

Suspend account

Delete account

Save account options



Manage Accounts: Account Options

Turn on Winter Mode:

1. Go to the “Accounts” page.
2. Scroll down to Account options and click “Winter mode.”
3. Select “Save account options.”

To turn off Winter Mode:

1. Go to the “Accounts” page.
2. Scroll down to Account options and click “Stop winter mode.”
3. Select “Save account options.”

Account options

Winter mode Vacation mode Suspend account Delete account

In this mode you will receive email / text notifications only between October 1st - May 31st.

Note: If outside the winter period, the vacation and suspend modes are disabled.

Save account options

Account options

Vacation mode Suspend account Delete account

Save account options

Winter mode

Stop winter mode



Manage Accounts: Account Options

Turn on Vacation Mode:

1. Go to the “Accounts” page.
2. Scroll down to Account options and click “Vacation mode.”
3. Enter the Start and End date for suspending notifications. You will ***not*** receive notifications during this date range.
4. Select “Save account options.”
5. Vacation mode will automatically end on the date specified. It can also be stopped by clicking “Stop vacation mode.”

Account options

Winter mode Vacation mode Suspend account Delete account

Pick start and end dates to stop receiving email / text notifications:

Start: Nov 04, 2016 End:

Save account options

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) - V

ad.info/511Notifv/account#

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3

Account options

Stop vacation mode

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) - V: 1.0.0(dev)



Manage Accounts: Account Options

To suspend account:

1. Go to the “Accounts” page.
2. Scroll down to Account options and click “Suspend account.”
3. Select “Save account options.”

To reinstate your account:

1. Go to the “Accounts” page.
2. Scroll down to Account options and click “Stop Suspend Account mode.”
3. Select “Save account options.”

Account options

Winter mode Vacation mode **Suspend account** Delete account

You will stop receiving email / text notifications indefinitely.

Save account options

Welcome wyoroad@wyo.gov [Help](#) [Subscriptions](#) [Contact us](#) [Logout](#)

Email and phone

Email wyoroad@wyo.gov

Mobile Phone

Change password

Old password

New password

Retype password

Account options

Your contact information is used to deliver requested updates and to access your subscriber preferences.

[Privacy Policy](#) - V: 1.0.0(dev)

Delete Account

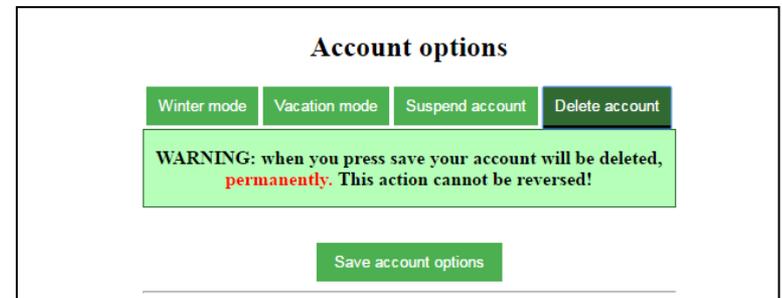
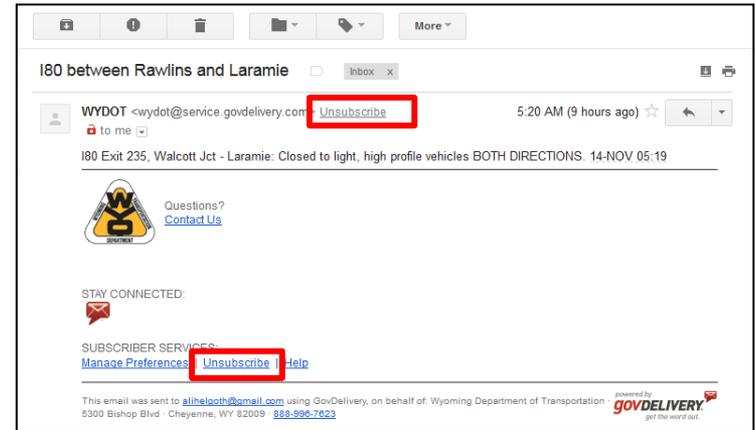
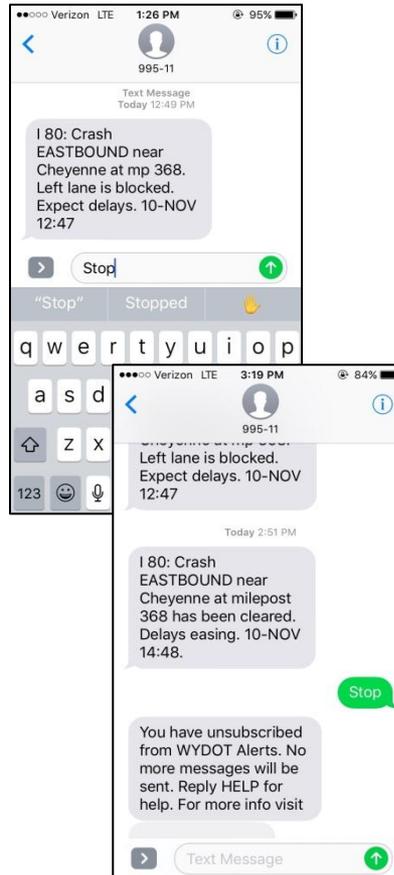
There are several options to delete your account:

- For emails, click the “unsubscribe” link at the bottom of any email message you receive from WYDOT.

- For texts, reply STOP to any text message you receive from WYDOT

- Manage your account online

1. Go to the “Accounts” page.
2. Scroll down to Account options and click “Delete account.”
3. Select “Save account options.”



Request additional text subscriptions

To reduce the number of text messages sent, accounts are limited to 100 text message subscriptions.

In some cases, exceptions will be made. To request an exception:

1. Click “Contact us” at the top of the screen.

Legend



Welcome wyoroad@wyo.gov [Help](#) [Account](#) [Contact us](#) [Logout](#)

Subscriptions statistics

0 of 100 maximum number of text subscriptions selected. [Unsubscribe from all text subscriptions](#)

0 email subscriptions selected. [Unsubscribe from all email subscriptions](#)

0 total subscriptions selected (text + email). [Unsubscribe from all subscriptions](#)

[Save configuration](#)

[Road Alerts](#) [Local Events](#) [WYDOT Fuel Sites](#) [Detours](#)

Your contact information is used to deliver requested updates and to access your subscriber preferences. [Privacy Policy](#) - V: 1.0.0(dev)



Welcome wyoroad@wyo.gov [Help](#) [Subscriptions](#) [Account](#) [Logout](#)

Please complete one of the forms below

[I need to increase my maximum number of subscriptions](#)

[I have a problem activating my phone number](#)

[Provide feedback or ask a question](#)

Messages are monitored between the hours of 7:30 a.m. to 4:30 p.m., Monday through Friday.
If you have an emergency, please contact the Wyoming Highway Patrol at 307-777-4321.

If you have a question about road conditions in Wyoming: visit <http://wyoroad.info>, download our Wyoming 511 app for [Apple](#) or [Android](#), or dial 511 within the state of Wyoming or 1-888-WYO-ROAD if outside the state borders.

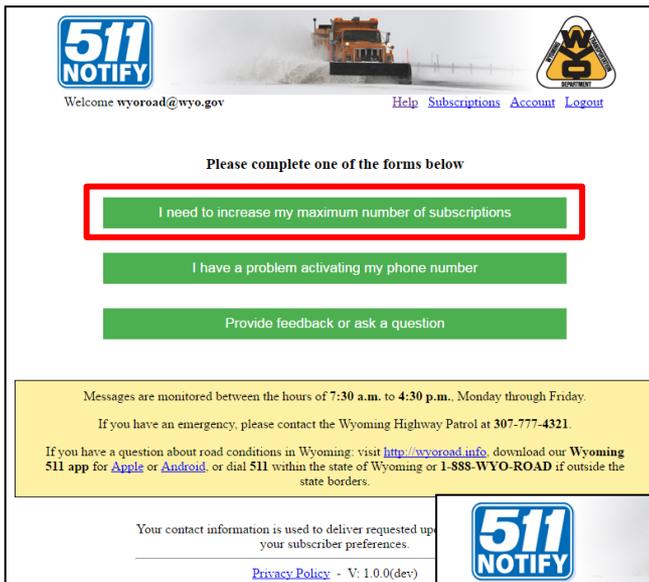
Your contact information is used to deliver requested updates and to access your subscriber preferences. [Privacy Policy](#) - V: 1.0.0(dev)

Request additional text subscriptions

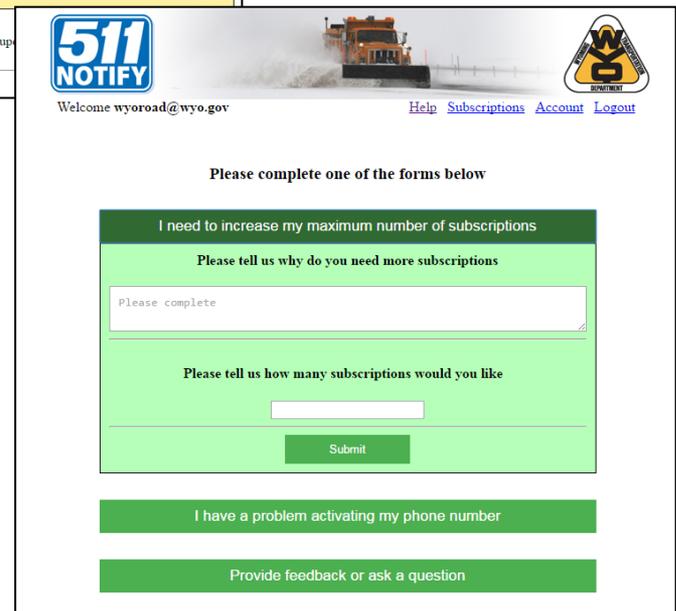
2. Select “I need to increase my maximum number of subscriptions.”

3. Provide a justification for why you need more subscriptions and how many you would like to receive.

4. Click “submit.”



The screenshot shows the 511 NOTIFY website interface. At the top left is the 511 NOTIFY logo, and at the top right is the Wyoming Highway Patrol logo. Below the logos, the text reads "Welcome wyoroad@wyo.gov" and "Help Subscriptions Account Logout". The main heading is "Please complete one of the forms below". There are three green buttons: "I need to increase my maximum number of subscriptions" (highlighted with a red border), "I have a problem activating my phone number", and "Provide feedback or ask a question". Below the buttons, a yellow box contains the following text: "Messages are monitored between the hours of 7:30 a.m. to 4:30 p.m., Monday through Friday. If you have an emergency, please contact the Wyoming Highway Patrol at 307-777-4321. If you have a question about road conditions in Wyoming, visit <http://wyoroad.info>, download our Wyoming 511 app for [Apple](#) or [Android](#), or dial 511 within the state of Wyoming or 1-888-WYO-ROAD if outside the state borders." At the bottom, there is a form for contact information with a "Privacy Policy" link and the version "V: 1.0.0(dev)".



The screenshot shows the 511 NOTIFY website interface with the subscription form expanded. At the top left is the 511 NOTIFY logo, and at the top right is the Wyoming Highway Patrol logo. Below the logos, the text reads "Welcome wyoroad@wyo.gov" and "Help Subscriptions Account Logout". The main heading is "Please complete one of the forms below". The first option, "I need to increase my maximum number of subscriptions", is selected and highlighted in green. Below this heading, there is a sub-heading "Please tell us why do you need more subscriptions" and a text input field with the placeholder "Please complete". Below the input field, there is another sub-heading "Please tell us how many subscriptions would you like" and a numeric input field. A "Submit" button is located below the numeric input field. Below the form, there are two more green buttons: "I have a problem activating my phone number" and "Provide feedback or ask a question".